

TERMS OF USE

Matchmewithacontractor.com LLC

Last Updated: June 2, 2026

IMPORTANT NOTICE: THIS AGREEMENT CONTAINS A BINDING ARBITRATION PROVISION AND CLASS ACTION WAIVER. IT AFFECTS YOUR LEGAL RIGHTS AS DETAILED IN THE ARBITRATION AND CLASS ACTION WAIVER SECTION BELOW. EXCEPT WHERE PROHIBITED BY APPLICABLE LAW, THESE TERMS REQUIRE YOU TO ARBITRATE DISPUTES WITH US RATHER THAN RESOLVE DISPUTES THROUGH A JUDGE OR JURY TRIAL, OR ANY COURT PROCEEDINGS, OR CLASS ACTIONS OF ANY KIND. BY ACCESSING OR USING THE PLATFORM, YOU HEREBY WAIVE ANY AND ALL RIGHTS TO INITIATE OR PARTICIPATE IN ANY CLASS ACTION LAWSUIT OR REPRESENTATIVE ACTION WITH RESPECT TO ANY DISPUTES OR CLAIMS ARISING OUT OF OR RELATING TO THESE TERMS OR THE PLATFORM. PLEASE READ CAREFULLY.

ACCEPTANCE OF THESE TERMS

This Terms of Use Agreement ("Terms"), including the Binding Arbitration and Class Action Waiver contained herein, governs your access to, use of, and participation in the Platform made available by Matchmewithacontractor.com LLC ("Company," "we," "our," or "us") and the entirety of your relationship with the Company.

THESE TERMS, OUR PRIVACY POLICY, AND ALL OTHER DOCUMENTS REFERENCED HEREIN GOVERN THE RELATIONSHIP BETWEEN YOU, THE USER OF THE PLATFORM, AND THE COMPANY. YOU HEREBY AGREE THAT THE AGREEMENT FORMED BY THESE TERMS IS EQUIVALENT TO ANY WRITTEN, NEGOTIATED AGREEMENT SIGNED BY YOU. PLEASE READ THE TERMS THOROUGHLY AND CAREFULLY. BY ACCESSING OR OTHERWISE USING THE PLATFORM, YOU AGREE TO BE BOUND BY THESE TERMS. IF YOU DO NOT AGREE TO THESE TERMS, THEN YOU MAY NOT ACCESS OR USE THE PLATFORM.

All references to "you" or "your," as applicable, mean the person who accesses, uses, and/or participates in the Platform in any manner, and each of your heirs, assigns, and successors. If you use the Platform on behalf of an entity or other individual, you represent and warrant that you have the authority to bind that entity or individual, and to perform and otherwise undertake all of your obligations hereunder. Your acceptance of the Terms will be deemed an acceptance by that entity, and "you" and "your" herein will refer to that entity, its directors, officers, employees, and agents.

MODIFICATIONS

The Company reserves the right, in our sole discretion, to modify these Terms, and any other documents incorporated by reference herein, at any time and without prior notice. The Company will notify you of changes by posting the updated Terms on the Platform and may also, in our sole discretion, notify you by sending you a message and/or otherwise notifying you when you are logged into your account. Modifications will become effective 30 days after the earliest of: (a) modifications being posted on the Platform; (b) the Company's transmission of a message to you about the modifications; or (c) you are otherwise notified when you are logged into your account. Your use of the Platform after the expiration of 30 days will constitute your consent to the changes. If you do not agree, you may not access or use the

Platform. YOUR CONTINUED USE OF OR ACCESS TO THE PLATFORM AFTER SUCH EFFECTIVE DATE OF ANY MODIFICATION OR AMENDMENT INDICATES YOU ACCEPT AND AGREE TO BE BOUND BY THE MODIFIED TERMS.

ADDITIONAL TERMS AND POLICIES

Please review the Company's Privacy Policy, incorporated herein by reference, for information and notices concerning the Company's collection and use of your information. Certain areas of and/or features on the Platform may have different terms and conditions posted or may require you to agree with and accept additional terms and conditions or policies. If there is a conflict between these Terms and the terms and conditions or policies posted for a specific area or feature, the latter takes precedence with respect to your use of that area or feature.

KEY TERMS

"Collective Content" means User Content and Company Content together.

"Consumer" means a User who registers on the Platform to search for, request quotes from, or otherwise seek to engage a Contractor for home improvement, repair, renovation, construction, or related services ("Contractor Services"). A Consumer is often referred to as a "homeowner" or "customer" on the Platform.

"Content" means text, graphics, images, software, audio, video, information, or other materials, including but not limited to profile information, project requests, quotes, message threads, reviews, and other information or materials available on or through the Platform.

"Contractor" means a User who registers on the Platform to offer, provide, or receive payment for Contractor Services. Contractors are often referred to as "pros" or "service professionals" on the Platform.

"Contractor Services" means home improvement, repair, renovation, construction, painting, plumbing, electrical, landscaping, and any other services listed, quoted, offered, or provided by Contractors, or sought, scheduled, or received by Consumers, through the Platform.

"Feedback" means any feedback, comments, questions, or suggestions provided by a User concerning the Company or the Platform.

"Fee" means any amount charged by the Company to a User in connection with the Platform.

"Platform" means the Matchmewithacontractor.com LLC website, any mobile or other applications, software, and any other services provided by or through the Company.

"Privacy Policy" means the Matchmewithacontractor.com LLC Privacy Policy located at Matchmewithacontractor.com LLC/privacy, including any amendments, supplements, or modifications thereto made from time to time.

"Company Content" means all Content the Company makes available on or through the Platform, including any Content licensed from a third party, but excluding User Content.

"User" means a person or entity who accesses the Platform, completes the Company's account registration process, agrees to these Terms, or utilizes any services offered by or through the Platform, including but not limited to Contractors and Consumers.

"User Content" means all Content submitted, posted, uploaded, published, or transmitted on or through the Platform by any User, including but not limited to photographs, videos, profile information, project descriptions, reviews, requests, and messages made through the Platform, but excluding Company Content and Feedback.

CHANGES, ELIGIBILITY, CONTRACTOR REPRESENTATIONS, WARRANTIES, AND USE OF THE PLATFORM

The Company reserves the right at any time and with or without notice to you to change the Platform, including, without limitation, eliminating, supplementing, modifying, adding, or discontinuing any content, feature, or service on or available through the Platform, or the hours during which they are available; and the prices and Fees (if any) for access to or use of the Platform or any component thereof. We will not be liable to you or any third party for any modification, price change, suspension, or discontinuance of the Platform or any component or services on the Platform. We reserve the right to limit the availability of the Platform to any person, geographic area, or jurisdiction we so desire, at any time and in our sole discretion.

Access to and use of the Platform is available only to individuals who are at least 18 years old and can form legally binding contracts under applicable law. By accessing or using the Platform, you represent and warrant that you meet these requirements.

By registering or using the Platform to offer, post, or provide Contractor Services, Contractors represent and warrant that they, and all employees, agents, subcontractors, and personnel who may perform work for them, (i) are properly and fully qualified and experienced, and licensed, certified, bonded, and insured, as required by applicable laws or regulations in the jurisdiction(s) in which they offer their services and in relation to the specific services they are performing; (ii) comply and will continue to comply with all applicable federal, state, and local laws, including, without limitation, applicable privacy and marketing laws, in their use of the Platform and any personal information obtained from the Platform; (iii) will perform Contractor Services in a professional, workmanlike manner in accordance with industry standards; and (iv) will remedy any material deviations from any agreement made with a Consumer.

THE COMPANY DOES NOT SELL OR OTHERWISE PROVIDE CONTRACTOR SERVICES. The Company facilitates transactions between Consumers and Contractors, which facilitation may include displaying Contractor profiles, allowing Consumers and Contractors to communicate through the Platform, allowing for the submission of project requests and quotes, assisting in the selection of a Contractor for certain Consumers, and processing payment through our third party vendor for certain Contractor Services. You acknowledge that there is a fee collected for brokering the introduction of the two parties by Matchmewithacontractor.com LLC but, acknowledge all hiring and skill assessment of the contractors abilities are the responsibility of the two parties and not the responsibility of Matchmewithacontractor.com LLC. Consumers understand that any such facilitation does not constitute a warranty, guarantee, or endorsement in relation to the Contractor Services. Those who choose to access the Platform do so of their own initiative and at their own risk and are responsible for compliance with all applicable federal, state, and local laws. Contractors understand and agree that using the Platform does not guarantee that anyone will engage them for Contractor Services. Consumers understand that any Contractor Services they solicit through the Platform are solicited directly from the independent Contractor providing such services.

Contractors understand and agree that they are independent business owners and are not Company employees, contractors, consultants, joint venturers, partners, or agents. Contractors acknowledge that they provide their own equipment, select their own jobs, develop their own expertise, are free to work through other platforms and lead sources, and determine their own work schedules. The Company does not control, and has no right to control, the services a Contractor provides if the Contractor is engaged by a Consumer or any other person, except as specifically noted herein or on the Platform.

The Company, as permitted by applicable laws, may obtain reports regarding Contractors, which may include history of criminal convictions or sex offender registration, and we may limit, block, suspend, deactivate, or cancel a Contractor's account based on the results of such a report, with or without notice. As

a Contractor, you agree and authorize us to use your personal information, such as your full name and date of birth, to obtain such reports from our vendors. Please see our Privacy Policy for more information. Contractors agree to inform the Company of any material criminal convictions that occur after any such reports are run.

ACCOUNT REGISTRATION AND OTHER SUBMISSIONS

Users may access portions of the Platform without registering for an account. To access and participate in certain features of the Platform, you will need to create a password-protected account ("Account"). You agree to provide accurate, current, and complete information during the registration or request submission process and at all other times when you use the Platform, and to update information to keep it accurate, current, and complete. You are solely responsible for safeguarding your password. You are solely responsible for all activity that occurs on your Account, and you will notify the Company immediately of any unauthorized use. The Company is not liable for any losses by any party caused by any unauthorized use of your Account. You are liable for the losses of the Company or others due to any unauthorized use of your Account related to your failure to comply with these Terms. Your Account is non-transferable except with the Company's prior written permission.

Please note that if you provide any personal information to a third party or direct us to share your personal information with a third party, such third party's use of your personal information is subject to such third party's own terms and conditions and privacy policy. You hereby acknowledge that we are not liable for any such third party's use of your personal information.

YOUR LICENSE TO USE THE PLATFORM

Subject to your compliance with these Terms, the Company grants you a limited, non-exclusive, revocable, non-transferable, non-assignable, and non-sublicensable license to reproduce and display Collective Content (excluding any software source code) solely for your personal and non-commercial use and only in connection with your access to and participation in the Platform. You will not use, copy, adapt, modify, prepare derivative works based upon, distribute, license, sell, transfer, publicly display, publicly perform, transmit, stream, broadcast, or otherwise exploit the Platform or Collective Content, except as expressly permitted in these Terms. The Platform and Collective Content are provided to you as is, for personal or internal business use only. You may not use the Platform or Collective Content in any way that is unlawful, that violates these Terms, or that harms us or any other person or entity. No licenses or rights are granted to you by implication or otherwise regarding any intellectual property rights owned or controlled by the Company or our licensors, except for the licenses and rights expressly granted in these Terms.

USER CONTENT

We may, in our sole discretion, permit you to post, upload, publish, submit, or transmit User Content. The contents of private messaging through the Platform will not be used by the Company in public advertising without your consent. By making available any User Content on or through the Platform, you hereby grant to the Company a worldwide, irrevocable, perpetual, non-exclusive, transferable, assignable, royalty-free license, with the right to sublicense, to use, copy, adapt, modify, distribute, license, sell, transfer, publicly display, publicly perform, transmit, stream, broadcast, access, view, and otherwise utilize such User Content on, through, or by means of, or to promote, market, or advertise the Platform, or for any other purpose in our sole discretion and in accordance with applicable law. The license granted to the Company will survive termination or expiration of these Terms, the Platform, or your Account. The Company does not claim ownership rights in your User Content and nothing in these Terms will be deemed to restrict rights that you may have to use and exploit any User Content submitted, posted, uploaded, published, or transmitted on or through the Platform by you.

You acknowledge and agree that you are solely responsible for all User Content that you make available on or through the Platform. Accordingly, you represent and warrant that: (a) you either are the sole and exclusive owner of all User Content that you make available on or through the Platform or you have all rights, licenses, consents, and releases that are necessary to grant to the Company the rights in such User Content as contemplated under these Terms; and (b) neither the User Content nor your posting, uploading, publication, submission, or transmittal of the User Content or the Company's use of your User Content (or any portion thereof) on, through, or by means of the Platform will infringe, misappropriate, or violate a third party's patent, copyright, trademark, trade secret, moral rights, or other proprietary or intellectual property rights, or rights of publicity or privacy, or result in the violation of any applicable law or regulation.

The Company reserves the right, at any time and without prior notice, but is under no obligation, to remove or disable access to User Content that we, in our sole discretion, consider to be objectionable, in violation of these Terms, or otherwise harmful to the Platform or Users, or for any other reason in our sole and absolute discretion.

PROHIBITIONS

As a User of the Platform, you may not, and represent and warrant that you will not:

- Use another person's Account, misrepresent yourself or Contractor Services offered through the Platform, misrepresent your identity or qualifications, misrepresent a project or other information in a quote request, post Content in any inappropriate category or area on the Platform, or otherwise commit fraud;
- Use any automated system, including but not limited to robots, spiders, offline readers, or scrapers, to access the Platform for any purpose without the Company's prior written approval;
- Copy text, or otherwise misuse or misappropriate Platform information or Content in any manual or automated manner, including for use on a mirrored, competitive, or third-party site;
- Take any action that (a) may unreasonably encumber the Platform's infrastructure; (b) interferes with or attempts to interfere with the proper working of the Platform; (c) bypasses or circumvents any security features of the Platform; (d) distributes viruses, worms, Trojan horses, logic bombs, ransomware, adware, or any other malicious or harmful technologies; (e) uses the Platform in a way that violates any copyrights, trade secrets, or other rights of any third party; or (f) circumvents or manipulates any Fee structure or amounts owed;
- Collect, harvest, scrape, publish, sell, or use for purposes of targeted advertising any personal information of Users for any reason not explicitly authorized by these Terms, including commercial solicitation purposes;
- Violate any applicable federal, state, local, or international laws or regulations, including but not limited to the Computer Fraud and Abuse Act (18 U.S.C. § 1030) and the CAN-SPAM Act (15 U.S.C. § 7701 et seq.);
- Fail to comply with a User's request to no longer receive phone calls, text messages, emails, or any other communications from you;
- Recruit, solicit, or contact in any form Contractors or Consumers for employment or any other use not specifically intended by the Platform;
- Submit User Content that is harassing, hateful, illegal, profane, obscene, defamatory, threatening, or discriminatory, or that advocates, promotes, or encourages inappropriate or unlawful activity;
- Misrepresent your licensing, bonding, insurance, credentials, or qualifications as a Contractor;

- Seek to charge a Consumer for Contractor Services when payment has already been, or is scheduled to be, initiated through the Platform;
- Engage in fraudulent conduct of any kind, including but not limited to offering to make money transfers with intent to request a refund of any portion of the payment;
- Create more than one Consumer or Contractor account without our written permission;
- Use information obtained through the Platform to profile or contact individuals off the Platform for unauthorized purposes;
- Undertake any activity or engage in any conduct that is inconsistent with the business or purpose of the Platform; and
- Attempt to indirectly undertake any of the foregoing.

FEES AND PAYMENT

In connection with the use of the Platform, the Company may charge Fees, which may change or be updated by the Company from time to time in the Company's sole and absolute discretion. Contractors may pay Fees to the Company in order to receive certain services on the Platform, including receiving contacts, leads, or bookings from Consumers as well as using and utilizing the features such as bidding, job management workflow, scheduling, project updates, change order management, invoices, and Stripe payment partner features. The Company will notify you of applicable Fees prior to charging them and are displayed within the workflow user screen and within the project management space. Except as otherwise described in our refund policies, all sales on the Platform and Fees paid by you to the Company are final and non-refundable. The customer/consumer may also responsible for a downpayment fee and accepts the responsibility to pay all fees associated with any job posted where a bid is made and accepted.

You agree to pay all applicable Fees or charges based on the Fee and billing terms then in effect, regardless of whether you have an active Account at the time payment is due. If you do not pay on time, or if the Company cannot charge a payment method for any reason, the Company reserves all rights permissible under applicable law to recover payment, plus all costs and expenses incurred, including reasonable attorneys' fees.

Taxes. You are solely responsible for determining your own tax reporting, sales tax, and use tax collection requirements in consultation with your own tax advisers. The Company does not and cannot offer specific tax advice to either Contractors or Consumers.

DISPUTES BETWEEN OR AMONG USERS

The Company values our Contractors and Consumers, and we understand that disputes may arise between or among them. In the rare event a dispute regarding a Platform interaction cannot be resolved independently, you agree, at the Company's request, to participate in good faith in a neutral resolution or mediation. You acknowledge and agree that the Company is under no obligation to become involved in or impose resolution in any dispute between or among Users or any third party. Any legal remedy or liability that you seek to obtain for actions or omissions of other Users or third parties will be limited to a claim against those particular Users or third parties. You agree not to attempt to impose liability on or seek any legal remedy from the Company with respect to such actions or omissions.

PAYMENTS

Payments are processed by Stripe. By using the payment functionality of the Services, you agree to be bound by the Stripe Connected Account Agreement and the Stripe Services Agreement. Links to these Stripe user agreements can be found at the website addresses below. As part of using Matchmewithacontractor.com LLC, subcontractors will need to sign up with Stripe. The signup is integrated into the subcontractor profile within Matchmewithacontractor.com LLC and will direct you through Stripe Onboarding. Stripe may collect identity/tax information, bank account information to receive payment, and other information to verify identity and the ability to execute secure payments. Payments can be reviewed for fraud and risk review. If fraud or risk review is triggered, there could be a delay in payment until it is resolved. Accounts can be suspended for compliance issues. Users of Matchmewithacontractor.com LLC agree to authorize charges through Stripe. Agreement to work satisfaction is captured in the workspace of Matchmewithacontractor.com LLC and proof can be requested from Matchmewithacontractor.com LLC in cases of disputes between users. Users are responsible for all work products and Matchmewithacontractor.com LLC is in no way responsible or liable for services outside of the web application provided herein. Subcontractor users and Customer users are held liable for disputes on milestone and final invoices. An initial downpayment invoice is collected at the beginning of bid acceptance as a good faith measure from the user customer. All platform fees are non-refundable. Any user issues can be reported through the project management workspace within Matchmewithacontractor.com LLC. Stripe may independently decline transactions. Stripe may charge an associated fee that the subcontractor user is responsible for on milestone and final invoices. Stripe Fees associated with the initial downpayment invoice are covered by Matchmewithacontractor.com LLC. Fee amounts are displayed to subcontractor users. In regard to privacy be aware that in using Matchmewithacontractor.com LLC your financial and payment information disclosed will be shared with Stripe for processing and compliance purposes.

Stripe Connected Account Agreement- <https://stripe.com/legal/connect-account>

Legal- <https://stripe.com/legal>

INTELLECTUAL PROPERTY RIGHTS

Company Content is protected by copyright, trademark, patent, and other laws of the United States, foreign countries, and international conventions. Except as expressly provided in these Terms, the Company and our licensors exclusively own all right, title, and interest in and to the Platform and Company Content, including all associated intellectual property rights. All trademarks, service marks, logos, trade names, and any other proprietary designations of the Company used herein are trademarks or registered trademarks of the Company. No licenses, express or implied, are granted to you under any patent, copyright, trademark, trade secret, or other intellectual property right of the Company, and all such rights are reserved. ALL RIGHTS RESERVED.

Any unauthorized use of the materials appearing on the Platform may violate copyright, trademark, and other applicable laws and could result in criminal or civil penalties.

FEEDBACK

By sending us any Feedback you represent and warrant (a) that you have the right to disclose the Feedback, (b) that the Feedback does not violate the rights of any other person or entity, and (c) that your Feedback does not contain the confidential or proprietary information of any third party. By sending us any Feedback, you further (i) agree that we are under no obligation of confidentiality, express or implied, with respect to the Feedback; (ii) acknowledge that we may have something similar to the Feedback already under consideration or in development; (iii) grant us an irrevocable, non-exclusive, royalty-free, perpetual, worldwide license to use, modify, prepare derivative works, publish, distribute, and sublicense the Feedback; and (iv) irrevocably waive, and cause to be waived, against the Company and our Users any

claims and assertions of any moral rights contained in such Feedback. This Feedback section will survive any termination or expiration of these Terms, your Account, or the Platform.

COPYRIGHT POLICY

We expect Users to respect copyright law. We may, in our sole discretion, suspend or terminate the Account of any User who infringes or is believed to be infringing the rights of copyright holders. Or our proprietary content.

NO ENDORSEMENT OR WARRANTY

The Company does not endorse, warrant, or make any representation concerning any User or any Contractor Services, and the Company is not a party to any agreements between or among Users or third parties. The Company does not perform Contractor Services and disclaims all liability with respect thereto. No agency, partnership, joint venture, or employment is created as a result of these Terms or any User's use of any part of the Platform. Neither the Company nor any User may direct or control the day-to-day activities of the other or create or assume any obligation on behalf of the other.

Users are required by these Terms to provide accurate information, and although the Company may undertake certain checks and processes designed to help verify or check the identities or backgrounds of Contractors, we do not make any representations about, confirm, or endorse any User or their purported identity or background. Any reference on the Platform to a Contractor being licensed or credentialed in some manner, or "top rated," "background checked," or similar designations, indicates only that the User has completed a relevant account process or met certain review standards. Such description is not an endorsement, representation, warranty, certification, or guarantee by the Company and is not verification of a Contractor's identity, licensing, insurance, trustworthiness, safety, or suitability. You should always exercise due diligence and care when deciding whether to have any interaction with any other User. Except as specifically described in any separate guarantee program offered by the Company, the Company has no responsibility for any damage or harm resulting from your interactions with other Users.

ACCOUNT SUSPENSION OR TERMINATION

We may, in our absolute and sole discretion, with or without cause, with or without prior notice, and at any time, limit, block, suspend, deactivate, or cancel your Account in whole or in part. If we exercise this discretion, any or all of the following can occur without prior notice or explanation: (a) your Account will be deactivated or suspended, your password will be disabled, and you will not be able to access the Platform or your User Content; (b) if appropriate in our sole discretion, we may communicate to other Users that your Account has been terminated and why; (c) you will not be entitled to any compensation for Platform services or Contractor Services canceled as a result of Account termination; and (d) you will not be entitled to a refund of any Fees.

You may cancel your use of the Platform and/or terminate your Account at any time by contacting us at matchmewithacontractor@gmail.com. Please note that if your Account is canceled, we do not have an obligation to delete or return to you any Content you have posted to the Platform, including but not limited to any reviews. Please see our Privacy Policy for information regarding data deletion requests following Account termination.

ARBITRATION AND CLASS ACTION WAIVER

PLEASE READ THIS ENTIRE SECTION CAREFULLY. EXCEPT WHERE PROHIBITED BY APPLICABLE LAW, IT REQUIRES BINDING ARBITRATION OF MOST DISPUTES INSTEAD OF LITIGATION IN COURT. IT AFFECTS YOUR LEGAL RIGHTS, INCLUDING YOUR RIGHT TO FILE A LAWSUIT IN COURT, AND INCLUDES A CLASS ACTION WAIVER AND JURY TRIAL WAIVER.

You and the Company agree that these Terms affect interstate commerce and that the substantive and procedural law of the Federal Arbitration Act (9 U.S.C. § 1 et seq.), and not the arbitration laws of any individual state, shall govern the interpretation and enforcement of these arbitration provisions.

This Section is intended to be interpreted broadly and governs any and all disputes between you and the Company, including but not limited to claims arising out of or relating to any aspect of the relationship between you and the Company, whether based in contract, tort, statute, fraud, misrepresentation, or any other legal theory; claims that arose before this Agreement or any prior agreement; and claims that may arise after the termination of this Agreement. The only disputes excluded from this broad provision are the litigation of certain intellectual property and small claims court claims, or where you have opted out pursuant to the 30-Day Right to Opt Out described below.

Initial Dispute Resolution: Most disputes can be resolved without resort to litigation. You can reach the Company's support team at matchmewithacontractor@gmail.com. The parties agree to use their best efforts to settle any dispute, claim, question, or disagreement directly through consultation with the Company's support department, and good faith negotiations will be a condition to either party initiating arbitration. You or the Company must first send a written notice to the other party providing a detailed description of the dispute, your name and contact information, sufficient information to identify any transaction at issue, and a detailed description of the nature and basis of the dispute and the relief sought. Your notice must be sent via certified mail to Matchmewithacontractor.com LLC, ATTN: Legal, at our address on file. For a period of 60 days from the date of receipt of a completed notice from the other party, you and we will work together using reasonable efforts to try to resolve the dispute. Compliance with this informal dispute resolution process is mandatory and a condition precedent to initiating arbitration.

Confidential Binding Arbitration: If the parties do not reach an agreed-upon solution within 60 days from the time informal dispute resolution is initiated, then either party may initiate confidential binding arbitration as the sole means to resolve claims. All claims arising out of or relating to these Terms (including their formation, performance, and breach), the parties' relationship with each other, and/or your use of the Platform will be finally settled by binding arbitration administered by JAMS in accordance with the JAMS Streamlined Arbitration Procedure Rules for claims that do not exceed \$250,000, and the JAMS Comprehensive Arbitration Rules and Procedures for claims exceeding \$250,000, in each case excluding any rules or procedures governing or permitting class actions. The arbitrator, and not any federal, state, or local court or agency, will have exclusive authority to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability, or formation of these Terms. The arbitrator will be empowered to grant whatever relief would be available in a court under law or in equity. The arbitrator's award will be written and will be binding on the parties and may be entered as a judgment in any court of competent jurisdiction. Any and all actions taken under this arbitration agreement are confidential.

Class Action Waiver: THE PARTIES FURTHER AGREE THAT THE ARBITRATION WILL BE CONDUCTED IN THEIR INDIVIDUAL CAPACITIES ONLY AND NOT AS A CLASS ACTION OR OTHER REPRESENTATIVE ACTION, AND THE PARTIES EXPRESSLY WAIVE THEIR RIGHT TO

FILE A CLASS ACTION OR SEEK RELIEF ON A CLASS BASIS. YOU AND THE COMPANY AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN YOUR OR OUR INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. If any court or arbitrator determines that the class action waiver set forth in this paragraph is void or unenforceable for any reason or that an arbitration can proceed on a class basis, then the arbitration provisions set forth above will be deemed null and void in their entirety.

Exception – Intellectual Property and Small Claims: Notwithstanding the foregoing, either party may bring enforcement actions or claims arising from or relating to theft, piracy, or unauthorized use of intellectual property in state or federal court or in the U.S. Patent and Trademark Office to protect intellectual property rights. Either party may also seek relief in a small claims court for disputes or claims within the scope of that court's jurisdiction.

30-Day Right to Opt Out: You have the right to opt out and not be bound by the arbitration and class action waiver provisions set forth above by sending written notice of your decision to opt out to matchmewithacontractor@gmail.com with the subject line, "ARBITRATION AND CLASS ACTION WAIVER OPT-OUT." The notice must be sent within 30 days of your first use of the Platform; otherwise, you will be bound to arbitrate disputes in accordance with the terms of those paragraphs. If you opt out of these arbitration provisions, the Company will also not be bound by them.

GOVERNING LAW

These Terms and the relationship between you and the Company will be governed in all respects by the laws of the United States and the laws of the state in which the Company's principal place of business is located, without regard to its conflict of law provisions. You agree that any claim or dispute you may have against the Company that is not subject to arbitration must be resolved by a court of competent jurisdiction located in the county in which the Company's principal place of business is located. You agree to submit to the personal jurisdiction of such courts and hereby waive any and all jurisdictional and venue defenses otherwise available.

DISCLAIMERS

YOUR USE OF THE PLATFORM, CONTRACTOR SERVICES, USER CONTENT, OR COLLECTIVE CONTENT IS SOLELY AT YOUR OWN RISK. YOU ACKNOWLEDGE AND AGREE THAT THE COMPANY DOES NOT HAVE AN OBLIGATION, BUT RESERVES THE RIGHT FOR ANY REASON, TO (A) MONITOR OR REVIEW USER CONTENT; OR (B) CONDUCT IDENTITY VERIFICATION OR BACKGROUND CHECKS ON ANY USER IN ACCORDANCE WITH APPLICABLE LAW. THE PLATFORM AND COLLECTIVE CONTENT ARE PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. WITHOUT LIMITING THE FOREGOING, THE COMPANY AND OUR AFFILIATES, AND RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS EXPLICITLY DISCLAIM ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUIET ENJOYMENT, OR NON-INFRINGEMENT; ANY WARRANTIES ARISING OUT OF COURSE OF DEALING OR USAGE OF TRADE; ANY WARRANTIES, REPRESENTATIONS, OR GUARANTEES IN CONNECTION WITH THIS PLATFORM OR THE CONTRACTOR SERVICES OFFERED ON OR THROUGH THIS PLATFORM; AND ANY WARRANTIES RELATING TO THE QUALITY, SUITABILITY, TRUTH, ACCURACY, OR COMPLETENESS OF ANY INFORMATION OR MATERIAL CONTAINED OR PRESENTED ON THE PLATFORM, INCLUDING WITHOUT LIMITATION ALL COLLECTIVE CONTENT. THE COMPANY MAKES NO WARRANTY THAT THE PLATFORM WILL MEET

YOUR REQUIREMENTS OR BE AVAILABLE ON AN UNINTERRUPTED, SECURE, OR ERROR-FREE BASIS. THE COMPANY WILL NOT BE LIABLE FOR ANY DEFAMATORY, OFFENSIVE, OR ILLEGAL CONDUCT OF ANY THIRD PARTY OR ANY LOSS OR DAMAGE OF ANY KIND INCURRED AS A RESULT OF THE USE OF ANY DATA, INFORMATION, MATERIALS, SUBSTANCE, OR COLLECTIVE CONTENT POSTED, TRANSMITTED, OR MADE AVAILABLE VIA THE PLATFORM. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED FROM THE COMPANY OR THROUGH THE PLATFORM, WILL CREATE ANY WARRANTY NOT EXPRESSLY MADE HEREIN.

YOU ARE SOLELY RESPONSIBLE FOR ALL OF YOUR COMMUNICATIONS AND INTERACTIONS WITH OTHER USERS OF THE PLATFORM AND WITH OTHER PERSONS WITH WHOM YOU COMMUNICATE OR INTERACT AS A RESULT OF YOUR USE OF THE PLATFORM, INCLUDING BUT NOT LIMITED TO ANY CONSUMERS AND CONTRACTORS. YOU UNDERSTAND THAT THE COMPANY DOES NOT MAKE ANY ATTEMPT TO VERIFY THE STATEMENTS OF USERS ON OR MADE THROUGH THE PLATFORM OR TO REVIEW OR VET ANY CONTRACTOR SERVICES. YOU AGREE TO TAKE REASONABLE PRECAUTIONS IN ALL COMMUNICATIONS AND INTERACTIONS WITH OTHER USERS, PARTICULARLY IF YOU DECIDE TO MEET OFFLINE OR IN PERSON. THE COMPANY EXPLICITLY DISCLAIMS ALL LIABILITY FOR ANY ACT OR OMISSION OF ANY USERS OR THIRD PARTIES.

LIMITATION OF LIABILITY

YOU ACKNOWLEDGE AND AGREE THAT, TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE ENTIRE RISK ARISING OUT OF YOUR ACCESS TO AND USE OF THE PLATFORM AND COLLECTIVE CONTENT, YOUR OFFERING OR PROVIDING CONTRACTOR SERVICES OR REQUESTING OR RECEIVING CONTRACTOR SERVICES THROUGH THE PLATFORM, AND ANY CONTACT YOU HAVE WITH OTHER USERS OF THE COMPANY OR THIRD PARTIES, WHETHER IN PERSON OR ONLINE, REMAINS WITH YOU. NEITHER THE COMPANY NOR ANY OTHER PARTY INVOLVED IN CREATING, PRODUCING, OR DELIVERING THE PLATFORM WILL BE LIABLE (WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT THE COMPANY HAS BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGE, EVEN IF A LIMITED REMEDY SET FORTH HEREIN IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE) FOR: (A) ANY INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, LOSS OF DATA, OR LOSS OF GOODWILL; (B) SERVICE INTERRUPTION, COMPUTER DAMAGE, OR SYSTEM FAILURE; (C) THE COST OF SUBSTITUTE PRODUCTS OR SERVICES; (D) ANY DAMAGES FOR PERSONAL OR BODILY INJURY OR EMOTIONAL DISTRESS ARISING OUT OF OR IN CONNECTION WITH THESE TERMS OR THE PLATFORM; (E) THE USE OF OR INABILITY TO USE THE PLATFORM, CONTRACTOR SERVICES, OR COLLECTIVE CONTENT; OR (F) ANY COMMUNICATIONS, INTERACTIONS, OR MEETINGS WITH OTHER USERS OF THE PLATFORM.

IN NO EVENT WILL THE TOTAL, AGGREGATE LIABILITY OF THE COMPANY AND OUR AFFILIATES, AND RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS, ARISING FROM OR RELATING TO THESE TERMS, THE PLATFORM, CONTRACTOR SERVICES, AND/OR COLLECTIVE CONTENT, OR FROM THE USE OF OR INABILITY TO USE THE PLATFORM, EXCEED THE TOTAL AMOUNT OF FEES ACTUALLY PAID TO THE COMPANY BY YOU, OR ONE HUNDRED U.S. DOLLARS (\$100.00 USD) IF NO SUCH PAYMENTS HAVE BEEN MADE. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS OF LIABILITY, SO THE

FOREGOING LIMITATIONS MAY NOT APPLY TO YOU. IN SUCH JURISDICTIONS, OUR LIABILITY WILL BE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.

THIS SECTION WILL SURVIVE ANY TERMINATION OR EXPIRATION OF THESE TERMS, YOUR ACCOUNT, OR THE PLATFORM.

INDEMNIFICATION AND RELEASE

You agree to release, defend, indemnify, and hold the Company and our affiliates, and the Company's and our affiliates' respective officers, directors, licensors, employees, and agents, harmless from and against any claims, fines, penalties, liabilities, damages, losses, and expenses, including without limitation reasonable legal and accounting fees, arising out of or in any way connected with (a) your violation of these Terms; (b) your User Content or use of the Platform; (c) your interaction with any User; (d) your violation, infringement, or misappropriation of the rights of any User or third party, including without limitation any intellectual property, privacy, or other rights; and (e) the request, receipt, offer, or provision of Contractor Services by you, including but not limited to any injuries, losses, or damages of any kind arising in connection with such services.

If you are a California resident, you waive California Civil Code Section 1542, which provides: "A general release does not extend to claims which the creditor does not know or suspect to exist in his or her favor at the time of executing the release and that, if known by him or her, would have materially affected his or her settlement with the debtor or released party." If you are not a California resident, you waive your rights under any statute or common law principle similar to Section 1542 that governs your rights in the jurisdiction of your residence.

Where you have an obligation under this Indemnification and Release section, the Company reserves, and you grant to us, the right, at your own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you. You shall not, in any event, settle any such matter without the prior written consent of the Company. This section will survive any termination or expiration of these Terms, your Account, or the Platform.

GENERAL

Force Majeure: Other than payment obligations, neither the Company nor you will be liable to the other for any delay or failure in performance under these Terms arising out of a cause beyond your or our control and not otherwise due to your or our breach of these Terms, fault, or negligence. Such causes may include, but are not limited to, fires, floods, earthquakes, strikes, unavailability of necessary utilities, blackouts, epidemics, pandemics, acts of declared or undeclared war, acts of regulatory agencies, or other disasters.

No Third-Party Beneficiaries; Assignment: You agree that, except as otherwise expressly provided in these Terms, there will be no third-party beneficiaries to these Terms. These Terms and all rights hereunder are not assignable, transferable, or sublicensable by you unless you obtain the Company's prior written agreement and consent. The Company may freely assign its rights and obligations under these Terms.

Contacting You and E-SIGN Consent: You agree that the Company may provide you with notices, including those regarding changes to the Terms, by email, regular mail, or postings on the Platform. You agree that

all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing, to the extent permitted by the Electronic Signatures in Global and National Commerce Act (E-SIGN Act), 15 U.S.C. § 7001 et seq.

Entire Agreement; Relationship: These Terms, together with the Privacy Policy and any other legal notices or additional terms and conditions or policies published by the Company on the Platform or otherwise referenced herein, will constitute the entire agreement between you and the Company concerning the Platform.

Severability: If any provision of these Terms is deemed invalid, unlawful, or otherwise unenforceable by a court of competent jurisdiction, that provision shall be deemed severable from the remaining portion of these Terms, and the invalidity of such provision will not affect the validity or enforceability of the remaining provisions, which will remain in full force and effect.

Waiver: No waiver of any provision of these Terms will be deemed a further or continuing waiver of such term or any other term, and the Company's failure to assert any right or provision under these Terms will not constitute a waiver of such right or provision.

Statute of Limitations: You agree that regardless of any statute or law to the contrary, any claim arising out of or related to the Platform or the Contractor Services offered therein must commence within 30 days after the cause of action accrues; otherwise, such cause of action is permanently barred. This limitation will apply to the fullest extent permitted by applicable law. This platform is not responsible in any way for the work

Contact Information: If you have any questions about these Terms or the Platform, please contact us by sending an email to matchmewithacontractor@gmail.com.

PRIVACY POLICY

Matchmewithacontractor.com LLC

Last Updated: June 2, 2026

Matchmewithacontractor.com LLC and its owner and operator ("Company," "we," "our," or "us") value your privacy. In this Privacy Policy ("Policy"), we describe the information we collect, how we use it, and when and to whom we disclose it. This Policy applies to all of our websites, mobile applications, and other online services (collectively, the "Platform") made available by or through the Company on which we post this Policy, including through our URL www.Matchmewithacontractor.com LLC, marketing communications that we issue to you, and to information we collect offline or through other means, such as from our business partners. By accessing or using the Platform, you agree to this Policy. IF YOU DO NOT AGREE TO THIS POLICY, PLEASE DO NOT ACCESS OR USE THE PLATFORM.

KEY TERMS

"Consumer" means a User who registers on the Platform to search for, request quotes from, or otherwise seek to engage a Contractor for home improvement, repair, renovation, construction, or related services. A Consumer is often referred to as a "homeowner" or "customer" on the Platform.

"Content" means text, graphics, images, music, software, audio, video, information, or other materials, including but not limited to profile information, project requests, quotes, message threads, reviews, and other information or materials available on or through the Platform.

"Contractor" means a User who registers on the Platform to offer, provide, or receive payment for Contractor Services. Contractors are often referred to as "pros" or "service professionals" on the Platform.

"Contractor Services" means home improvement, repair, renovation, construction, painting, plumbing, electrical, landscaping, and any other services listed, quoted, offered, or provided by Contractors through the Platform.

"Platform" has the meaning set forth in the opening paragraph above.

"Company Content" means all Content the Company makes available on or through the Platform, including any Content licensed from a third party, but excluding User Content.

"User" means a person or entity who accesses the Platform, completes the Company's account registration process, agrees to the Terms of Use, or utilizes any services offered by or through the Platform, including but not limited to Contractors and Consumers.

"User Content" means all Content submitted, posted, uploaded, published, or transmitted on or through the Platform by any User, including but not limited to photographs, videos, profile information, project descriptions, reviews, requests, and messages, but excluding Company Content and Feedback.

INFORMATION WE COLLECT

How we collect and store information depends on many factors, such as how you access and use the Platform. We collect information in multiple ways, including when you provide information directly to us, when we collect information from third parties or information that is publicly available, and when we passively collect information from you, such as information collected from your browser or device.

Information You Provide Directly to Us

You may provide us with information about you when you use or access the Platform, such as when you register for an account; submit a project request or quote; participate in polls or surveys; enroll for electronic newsletters; request information; make a purchase; fill out any forms; enter a sweepstakes or contest or register for a promotion; transmit User Content; download or use one of our mobile applications; consent to our collection of information; or otherwise communicate with us or other Users through the Platform. This list is illustrative, not exhaustive; this Policy applies to all your uses of the Platform.

Additionally, you may communicate with us and/or other Users through various features, such as messaging, chat, and telephone calls generated within the Platform. We may, including through our vendors, monitor, record, transcribe, analyze, and retain such communications for fraud prevention, product improvement, training, and quality assurance purposes. Please do not use the messaging, chat, or telephone call features if you do not wish to have your communications monitored, recorded, transcribed, and retained.

The personal information you provide directly to us may include, but is not limited to: (a) name; (b) zip code; (c) email address; (d) home or business telephone number; (e) home, business, or mailing address; (f) demographic information; (g) date of birth and/or age verification; (h) photographs and/or video files or audio files; (i) information about your project, home, or request; (j) in certain circumstances, payment information; and/or (k) any other information you include in communications with other Users through the Platform or communications with us.

Information from Vendors, Third Parties, or Information which is Publicly Available

From time to time, we may collect information about you through vendors, Company partners, or other sources, including public information sources. For example:

- You may be able to access the Platform through a social networking account, such as Google or Facebook. If you access the Platform through your social networking account, you may allow us to have access to certain information in your profile. Any calendar syncing through Google or Outlook may allow access to calendar information so the platform can correctly block your availability for scheduling.
- To the extent permitted by law, we may, in our sole discretion, ask for and collect supplemental information about you from third parties, such as information to verify your identity or trustworthiness, or for fraud or safety protection purposes. We may combine information that we collect from you through the Platform with information that we obtain from such third-party sources.
- We may use vendors for reporting and analytics to measure the effectiveness of our Platform and marketing efforts and to identify areas for improvement.
- Matchmewithacontractor.com LLC can use any information including photos, job details, or profile data sources, for documentation, and legal purposes associated with user support or platform improvement.
- With respect to Contractors, we may obtain information from public sources including, without limitation, state contractor licensing boards, court records, and similar public databases, to help verify the information Contractors provide to us.
- If you so choose to sync your in-application calendar with your Google calendar or Microsoft Outlook calendar this information and user data will be utilized for in application purposes to block your calendar to allow the user to more easily schedule appointments. This is how the user data will be utilized.

Information That Is Passively or Automatically Collected

Device/Usage Information. We and certain third-party vendors, including ad networks and analytics providers, may use cookies, web beacons, and other tracking technologies to collect information about the computers or devices (including mobile devices) you use to access the Platform. We and these third-party vendors may collect and analyze information including but not limited to (a) browser type; (b) ISP or operating system; (c) domain name; (d) access time; (e) referring or exit pages; (f) page views; (g) IP address; (h) unique device identifiers; and (i) the type of device that you use. We also may track and record when and how frequently you access or use the Platform. We use this information for Platform analytics (including to determine which portions of the Platform are used most frequently and what our Users like or do not like), to assist in determining relevant advertising, to evaluate the success of our advertising campaigns, and as otherwise described in this Policy.

Location Information. When you use the Platform, we may collect general location information (such as your location as derived from your IP address). If you install our mobile app, depending on your device settings and any permissions you have granted, we may collect information about your precise geolocation, and we may use that information to improve the Platform, including providing you with location-based features such as identification of Contractors available near you. If you access the Platform through a mobile device and you do not want your device to provide us with location-tracking information, you may be able to disable the GPS or other location-tracking functions on your device.

Cookies and Other Electronic Technologies. We and our third-party vendors may use cookies, clear GIFs, pixel tags, and other technologies that help us better understand User behavior, personalize preferences,

perform research and analytics, and improve the Platform. These technologies may allow us to tailor the Platform to your needs, save your password in password-protected areas, track the pages you visit, help us manage content, and compile statistics about Platform usage. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but your browser may allow you to modify your browser settings to decline cookies if you prefer. If you disable cookies, you may be prevented from taking full advantage of the Platform.

Some of the activities described in this section may constitute "targeted advertising," "sharing," or "selling" under certain state privacy laws. See "Your Choices" for more information and the privacy rights available to residents of these states.

Information We Collect and Share with Partner Websites

We collect limited information from you, such as your ZIP code and project type, to help match you with local Contractors. When you click on a link or button that redirects you to a partner website, you will be leaving our Platform. These partner websites may collect additional personal or project-related information in order to provide quotes or connect you with service professionals. We do not control the information collection or use practices of these third-party partner sites. Any information you provide on a partner site will be governed by that site's own privacy policy. We encourage you to review the privacy policies of all partners before submitting your personal information. In regard to privacy be aware that in using Matchmewithacontractor.com LLC your financial and payment information disclosed will be shared with Stripe for processing and compliance purposes.

HOW WE USE YOUR INFORMATION

We may use your information for any of the following reasons:

- For the purposes for which you provided it;
- To enable you to use the services available through the Platform, including registering you for our services, verifying your identity, and connecting you with Contractors or Consumers;
- To share your project details and contact information with Contractors who may be able to assist with your project, which is a core function of the Platform;
- For customer support and to respond to your inquiries;
- For internal record-keeping purposes;
- To administer surveys, sweepstakes, promotions, or contests;
- To track Fees and process billing and payment, including sharing with third-party payment gateways and payment vendors in connection with the Platform;
- To improve and maintain the Platform and for product development;
- To address fraud or safety concerns, or to investigate complaints or suspected fraud or wrongdoing;
- To market and advertise our services and the Platform, including to send promotional emails regarding new features, special offers, or other information that may interest you;
- As permitted under applicable law, to contact you by automated or non-automated text message or telephone regarding certain services or information you have requested, or regarding Platform features, improvements, or other products and services that may interest you;
- For our market research purposes, including, but not limited to, the customization of the Platform according to your interests;
- To contact you with information about your use of the Platform;
- For other research and analytical purposes; and

- To resolve disputes, to protect ourselves and other Users of the Platform or third parties, and to enforce any legal terms that govern your use of the Platform.
- In regard to privacy be aware that in using Matchmewithacontractor.com LLC your financial and payment information disclosed will be shared with Stripe for processing and compliance purposes.

For Contractors, we may display information related to your business, including your name or your business's name, publicly on your profile, except to the extent we tell you we will not display such information.

We may combine information that we collect from you through the Platform with information that we obtain from partners and other third-party sources, and information derived from any other products or services we provide. We may aggregate and/or de-identify information we collect. We may use de-identified or aggregated information for any purpose, including without limitation for research and marketing purposes, and may also disclose such information to any third parties, including without limitation advertisers, promotional partners, and sponsors.

HOW WE SHARE YOUR INFORMATION

We may disclose personal information that we collect or that you provide as described in this Privacy Policy:

Disclosure to Contractors and Consumers

The primary purpose of our Platform is to connect Consumers with Contractors. When you submit a project request, we will share your name, contact information, project description, location, and other relevant project details with Contractors who may be able to assist you. By submitting a project request, you expressly consent to this disclosure. Similarly, Contractor profile information and contact details may be shared with Consumers. Please note that once your information is shared with another User, that User's use of your information is governed by their own privacy practices and applicable law.

Service Providers

We may disclose your information to third-party service providers that we retain to support the Platform, including web hosting providers, email service providers, analytics providers, payment processors, background check vendors, and customer service platforms. These service providers are contractually obligated to use your information only as directed by us and in accordance with this Policy.

Business Transfers

If the Company is involved in a merger, acquisition, sale of assets, financing, or other business transaction, your information may be transferred as part of that transaction. We will provide notice before your personal information is transferred and becomes subject to a different privacy policy.

Legal Requirements and Protection of Rights

We may disclose your information if required to do so by applicable law or in response to valid legal process, including a court order, subpoena, or government request, or if we believe disclosure is necessary to: (a) comply with applicable law, regulation, or legal process; (b) protect the rights, property, or safety of the Company, our Users, or the public; (c) detect, prevent, or address fraud, security, or technical issues; or (d) enforce these Terms or other agreements.

With Your Consent

We may disclose your personal information to any other party with your prior consent.

Aggregated Information

We may disclose aggregated, de-identified information about our Users without restriction. This information does not identify any specific individual.

YOUR CHOICES

We want to give you information about the privacy-related choices that are available to you:

By signing these terms you agree to receive communication in relation to platform usage by email, phone call, or text message at the numbers and addresses provided in your profile.

Communications Preferences

If you do not wish to receive promotional emails from us, you may opt out at any time by clicking the "unsubscribe" link included in any promotional email we send you, or by contacting us at matchmewithacontractor@gmail.com. Please note that even if you opt out of receiving promotional emails, we may still send you administrative and transactional communications related to your account or project requests.

Cookies

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but your browser may allow you to modify your browser settings to decline cookies if you prefer. If you disable cookies, you may be prevented from taking full advantage of the Platform, because it may not function properly.

Do Not Track

Some browsers offer a "Do Not Track" ("DNT") signal. Our Platform does not currently respond to DNT signals. As we adopt additional technologies, we may also gather additional information through other methods.

Text Messages

If you have consented to receive text messages (SMS/MMS) from us, standard message and data rates may apply. You may opt out of promotional text messages at any time by replying "STOP" to any text message sent by us. For more information, see our Terms of Use.

STATE PRIVACY RIGHTS

California Residents

If you are a California resident, you have specific rights under the California Consumer Privacy Act of 2018 ("CCPA"), as amended by the California Privacy Rights Act of 2020 ("CPRA"), Cal. Civ. Code § 1798.100 et seq. These rights include the right to know about the categories and specific pieces of personal information we have collected about you, the right to delete your personal information subject to certain exceptions, the right to correct inaccurate personal information we maintain about you, and the right to opt out of the sale or sharing of your personal information. We do not "sell" your personal information for monetary consideration; however, to the extent our sharing of your information with third-party advertising networks constitutes a "sale" or "sharing" under the CCPA/CPRA, you have the right to opt out. To submit a request or learn more about your California privacy rights, please contact us at matchmewithacontractor@gmail.com. We will not discriminate against you for exercising your privacy rights.

Other State Residents

Residents of Virginia (Virginia Consumer Data Protection Act, Va. Code § 59.1-571 et seq.), Colorado (Colorado Privacy Act, C.R.S. § 6-1-1301 et seq.), Connecticut (Connecticut Data Privacy Act), Texas (Texas Data Privacy and Security Act), and other states that have enacted comprehensive consumer privacy legislation may have similar rights to access, correct, delete, and opt out of certain processing of their personal information. Please contact us at matchmewithacontractor@gmail.com to exercise any applicable state privacy rights.

Nevada Residents

Nevada law (Nev. Rev. Stat. § 603A) permits residents of Nevada to opt out of the sale of certain types of personal information. The Company does not currently sell personal information covered by Nevada law. If you have questions about your Nevada privacy rights, please contact us at matchmewithacontractor@gmail.com.

CHILDREN'S PRIVACY

Our Platform is not intended for children. You must be 18 years or older to use this service. We do not knowingly collect personal information from children, as required by the Children's Online Privacy Protection Act (COPPA), 15 U.S.C. § 6501 et seq. If we learn that we have collected or received personal information from someone under 18 years of age we will delete that information promptly. If you believe we might have any information from or about someone under the age of 18, please contact us at matchmewithacontractor@gmail.com.

DATA SECURITY

We have implemented reasonable administrative, technical, and physical safeguards designed to protect the security of your personal information from unauthorized access, disclosure, alteration, and destruction. HOWEVER, THE TRANSMISSION OF INFORMATION VIA THE INTERNET IS NOT COMPLETELY SECURE. ALTHOUGH WE DO OUR BEST TO PROTECT YOUR PERSONAL INFORMATION, WE CANNOT GUARANTEE THE SECURITY OF YOUR PERSONAL INFORMATION TRANSMITTED TO OUR PLATFORM. ANY TRANSMISSION OF PERSONAL INFORMATION IS AT YOUR OWN RISK. WE ARE NOT RESPONSIBLE FOR CIRCUMVENTION OF ANY PRIVACY SETTINGS OR SECURITY MEASURES CONTAINED ON THE PLATFORM.

In the event of a data breach that is likely to result in a risk to the rights and freedoms of our Users, we will notify you and applicable regulatory authorities as required by applicable law, including applicable state data breach notification statutes.

DATA RETENTION

We retain your personal information for as long as necessary to fulfill the purposes for which it was collected, including to provide services to you, comply with our legal obligations, resolve disputes, and enforce our agreements. When we no longer need your personal information, we will delete or anonymize it in accordance with our data retention policies and applicable law.

THIRD-PARTY WEBSITES AND SERVICES

The Platform may contain links to third-party websites and may redirect you to partner websites such as contractor directories or home services platforms. When you click on a link or are redirected to a partner website, you will be leaving our Platform. We do not control the information collection or use practices of these third-party websites, and this Policy does not apply to information collected on those sites. We encourage you to review the privacy policies of any third-party websites you visit before providing any

personal information. The Company shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with the use of or reliance on any content, goods, or services available on or through any third-party websites.

SOCIAL MEDIA FEATURES

Our Platform may include social media features, such as Facebook and Google login or sharing buttons. These Social Media Features may collect your IP address, which page you are visiting on our Platform, and may set a cookie to enable the feature to function properly. Social Media Features and widgets are either hosted by a third party or hosted directly on our Platform. Your interactions with these features are governed by the privacy policy of the company providing them.

CHANGES TO OUR PRIVACY POLICY

We may update this Privacy Policy from time to time. If we make material changes to how we treat our Users' personal information, we will post the new Privacy Policy on this page and update the "Last Updated" date at the top of this Policy. We may also notify you by email to the primary email address specified in your account. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Platform and this Privacy Policy to check for any changes. Your continued use of the Platform after we make changes is deemed to be acceptance of those changes.

CONTACT INFORMATION

If you have any questions, comments, concerns, or complaints about this Privacy Policy or our privacy practices, or if you wish to exercise any of your privacy rights, please contact us by:

Email: matchmewithacontractor@gmail.com

Website: www.Matchmewithacontractor.com LLC

We will use reasonable efforts to respond to your request within the timeframe required by applicable law, which is typically 45 days.